

# WELCOME BACK TO STAMFORD BRIDGE

On 19<sup>th</sup> July the Government announced a substantial lifting of Covid restrictions in England. However, the safety of our site, our fans and our colleagues are of the utmost importance to us. Therefore, the club have decided to keep some key safety protocols in place for when you are visiting the stadium.

Please read below about the measures we have put in place to ensure the safety of all our guests and reduce the risk of Covid-19 from arrival to departure.

## Prior to arrival:

All visitors who are attending an event at Stamford Bridge will need to provide evidence they are at low risk of transmitting Covid-19. This includes all delegates, event organisers and any third-party contractors.

## \*Please note this is only required for events with 100 delegates or more\*

All visitors will need to provide proof of one of the following to gain entry to an event:

- Proof of a negative Lateral Flow Test (for those aged 11 and over) carried out no earlier than 48 hours prior to the event day
- Proof of a full Covid-19 vaccination (with the second dose having been received at least 14 days prior to the event day)

Proof of full vaccination should be supplied via your NHS Covid Pass on the NHS app, or a vaccination letter supplied by your GP.

Guests displaying a negative Lateral Flow results should do so on the NHS app, or via text message or email from NHS Test and Trace.

# DO NOT ATTEND SITE IF

- You show any symptoms of COVID-19 such as a high temperature, a new continuous cough or a loss or change to your sense of smell or taste (A list of symptoms can be found on the NHS website)
- You have recently come in to contact with anyone who has COVID-19 or who is exhibiting the symptoms mentioned above.

## Travelling to Stamford Bridge

- All guests travelling to Stamford Bridge on public transport should follow the government guidelines on wearing masks.
- If travelling by car and the car park on site is full, we would advise to park at NCP car park located at Fulham Broadway, a 2-minute walk from our Britannia Gate entrance.

## **Track and Trace**

- A full guest list for the event will still be required at least 48 hours in advance. The guest list should include all delegates, contractors and staff, and the event organiser should alert us of any possible infection immediately.
- We will still be displaying the NHS track and trace code for those who wish to use it. However, there is no legal obligation for guests to check in, nor do organisers have the right to turn guests away if they refuse to check in.

# **Upon Arrival:**

- All guests must wear a face mask upon check-in and registration but once inside the event room, masks will no longer be required unless it is considered a required safety measure within the event risk assessment
- Temperature checks will no longer be required
- Hand sanitiser stations will be available at all entrance points to the venue and the rooms and signage will be in place to encourage all delegates to use the hand sanitiser stations on arrival
- Security will be carrying out socially distanced bag searches and guests will be encouraged to use the stairs where possible to limit the number of people allowed to access lifts at one time.
- Additional signage has been placed around the venue, event space and toilet facilities, emphasising the importance of good hand hygiene.
- All our permanent registration desks have been equipped with protective screens

# During the event:

## Managing risk

A risk assessment will be required for each event. The event organiser should work with their venue event manager to assess if the event requires any additional safety measures.

- Additional steps to manage risk may be required if the event:
  - includes congested areas;
  - involves free movement between large numbers of people;
  - includes crowd density; or
  - has a large number of attendees.

Social distancing measures will no longer be required, and we are able to continue with our original capacities. However, steps will be taken to ensure guests can attend as safely as possible, for example by introducing oneway systems to minimise crowding or incorporating different measures for different areas or staggered timings if required.

## Catering

- All operational staff will be equipped with the appropriate PPE, including masks
- Hand Sanitiser and anti-bacterial wipes will be available on all shared stations

## Enhanced Cleaning

- Hand sanitising stations will remain in place, especially around check-in and catering areas and we would encourage guests to use these
- Enhanced cleaning measures will be in place which include continuous sanitisation throughout the course of the event, with a focus on high-touch point areas and toilet facilities.
- All common use equipment is to be disinfected before and after each use.
- Non-touch waste bins will be available around the venue and emptied regularly

#### Response to Symptoms of Covid-19 on site:

If an attendee presents with symptoms, or you become aware of a case of suspected or confirmed COVID-19 onsite, they should not be admitted or should be asked to leave the facility or event, along with anyone who had been in contact with that person for 15 minutes at a distance less than 2m. They should be advised to self-isolate in line with the NHS Guidelines and to take a PCR test

#### **Ongoing Monitoring**

All of the above measures are to be monitored by all area personnel in control of the event and rigorous checks will be carried out by line managers/operational staff to ensure that the necessary procedures are being followed at all times.

We will be following the latest Covid protocols and will be undertaking continuous risk assessments to ensure the working environment remains a safe one. We will continue to be mindful of Government advice and restrictions and adapt accordingly.

## Frequently asked questions:

I have received two vaccinations, what do I need to show upon entering the stadium?

Guests attending the stadium can show one of the following documents for proof of vaccination:

- NHS Covid vaccine card
- NHS Covid pass letter
- NHS app showing two vaccines
- An official letter from a GP or doctor

Further information regarding how to get evidence of your Covid vaccination status is available at:

https://www.nhs.uk/conditions/coronavirus-covid-19/covid-pass/

# I am travelling from abroad and I can't access a lateral flow test, will a negative antigen or PCR test be applicable?

Yes a PCR, or antigen test will be sufficient as long as it is taken within 48 hours of the event day. You will need to bring a document (in English) from the test provider or doctor which confirms your result.

#### When do I need to take a lateral flow test?

Tests should be taken less than 48 hours prior to the event starting time

## When I approach the reception how do show I have a negative lateral flow test?

When you take the lateral flow test you will need to register the negative result on the NHS app. Once the result is registered, they will email and text you receipt of the result and this can be shown on your phone when arriving at the stadium.

## How do I obtain a lateral flow test?

Lateral flow tests are free and can be requested via the NHS website to be delivered to your home. Some pharmacies keep some in stock.

Further information regarding how to obtain a lateral flow test is available at: <u>https://www.gov.uk/order-</u> coronavirus-rapid-lateral-flow-tests

You can register your lateral flow test results here: https://www.gov.uk/report-covid19-result

#### Is there a facility at the stadium for me to take a lateral flow test?

There is no facility at the stadium to take a test. Tests should be carried out prior to your arrival at the stadium.